



# SOUTH PERTH PRIMARY SCHOOL

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MARCUS KOTSOGLO  
BUILDING SOLUTIONS  
1/725 MARSHALL RD  
MALAGA WA 6090

Dear Marcus

I am writing to express my appreciation at the manner in which your company completed the Federal Government's *Building Education Revolution* Program at South Perth Primary School.

At this time last year, I was feeling very apprehensive in relation to the impact the building program would have upon the school and whether the end result would meet community expectations. However, both the building process and the end product have provided very positive outcomes.

The school community is full of praise for the wonderful new facilities that we are now able to enjoy. Even those most critical in the planning stages have expressed their admiration for the finished product.

Marcus, your personal involvement in the project was greatly appreciated and certainly provided me with a reassuring level of confidence. I was able to provide our school community with a strong message that our building program was 'in good hands' due to your personal commitment to our project.

The level of professionalism displayed by your employees was also greatly appreciated. Throughout the building program, both Rob Daniel and Jamie Hendry communicated with the school in a friendly and timely manner and were always responsive to the school's needs.

For the community of South Perth Primary School, the face of Building Solutions was your building supervisor, Len Gregory. Len proved to be an outstanding ambassador for your company.

Without exception, Len communicated clearly, negotiated difficult issues to the best possible outcome for all concerned stakeholders, carefully planned all aspects of the building program and was able to foresee possible problems and prepare the school community for any inconveniences or risks.

Len's high level interpersonal skills were displayed in the manner in which he interacted with our students and their parents, the school's neighbours and members of my staff. He became a valued member of our school community, known and admired by our students, parents and staff.

Len Gregory's integrity and level of commitment could not be faulted. He was always prepared to put in the extra time to follow up on a request or deal with a concern. I am aware of the many extra hours he devoted to our school in order to ensure the best outcome was achieved for all concerned.

South Perth Primary School did not have to deal with the problems, safety concerns and conflict described by my colleagues during the building programs at their school. I consider myself very fortunate to have had Building Solutions as our building company and Len Gregory as our supervisor.

Thank you again for the wonderful facilities that were provided for South Perth Primary School through the BER program by Building Solutions. I will be in touch when the date for our official school opening has been decided.

Yours sincerely

KAREN OWENS  
PRINCIPAL

4 MAY 2011